



CASE STUDY

Scaling Mental Health Care for America's Frontline

Why the Las Vegas Metropolitan Police Department is deploying BriteMind AI to extend clinician reach across 5,800+ personnel.



PARTNER

LVMPD Wellness Bureau

PLATFORM

MyTherapist.health

LAUNCH

May 2026

• Active



Overview

The Las Vegas Metropolitan Police Department (LVMPD) is the **7th largest police department in the United States** and widely regarded as one of the country's most technologically advanced law enforcement agencies. Recognizing the escalating mental health demands placed on modern policing, LVMPD has prioritized proactive, scalable wellness solutions to support every member of its force.

5,800+

TOTAL PERSONNEL

3,300

COMMISSIONED OFFICERS

800

CORRECTIONS OFFICERS

The Challenge

Law enforcement professionals face elevated exposure to trauma, stress, and high-stakes decision-making — often without immediate or continuous access to mental health support. LVMPD needed to solve several compounding problems at once:

- ✓ Limited clinician bandwidth relative to department size
- ✓ Persistent stigma around seeking mental health support
- ✓ Need for real-time triage and early intervention
- ✓ Fragmented tracking of officer wellness over time

THE CORE INSIGHT

Human clinicians alone cannot scale to meet modern demand.

Every additional officer supported through traditional models requires linear growth in clinician hours. To meet the moment, LVMPD needed a force multiplier — not a replacement — for its mental health team.



The Solution

Beginning May 2026, LVMPD launched a forward-thinking mental health initiative through its Wellness Bureau, pairing licensed clinical talent with BriteMind's AI infrastructure.

Clinical Team

Seven licensed professional clinicians now anchor the Wellness Bureau, providing the human judgment, empathy, and oversight at the core of every care pathway.

AI Infrastructure

MyTherapist.health, powered by BriteMind AI, extends each clinician's reach — enabling continuous monitoring, smart triage, and real-time escalation across thousands of officers.

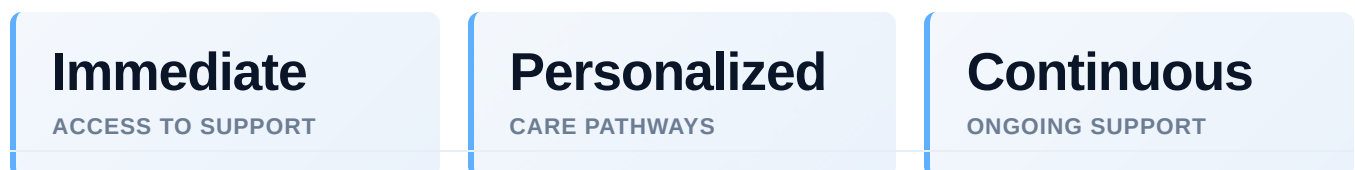
What the System Enables

- ✓ AI-assisted triage of mental health needs
- ✓ Continuous monitoring of wellness signals
- ✓ Faster routing of personnel to appropriate care
- ✓ Scalable support across thousands of officers

Implementation



Clinicians use the MyTherapist.health platform for intake, monitoring, and session support. Personnel engage through secure, accessible digital interfaces while AI continuously evaluates behavioral, emotional, and contextual inputs. When higher levels of care are needed, cases escalate in real time — ensuring no signal goes unnoticed.





Impact

Projected outcomes and early indicators from the Wellness Bureau rollout.

- ✓ Increased utilization of mental health resources across the department
- ✓ Reduced barriers and stigma around seeking help
- ✓ Improved response time for at-risk personnel
- ✓ Enhanced data visibility and wellness analytics for the Wellness Bureau

Leadership Perspective



We are very optimistic about the breadth of capabilities that BriteMind AI can deliver to support our personnel. This platform allows us to extend care beyond traditional models — providing real-time insight, early intervention, and scalable support for the men and women who serve our community every day.

James Kilber

Chief Administrative Officer, Office of the Sheriff · LVMPD



We are very pleased that Las Vegas has chosen BriteMind to explore furthering the support and care of their front line community and first responders. The opportunity to provide 24/7 mental health is here, and fully supports staff and clinical providers with infinite triage.

Dr. Neal Mills, M.D.

Chief Medical Officer · BriteMind AI

Looking Ahead

A new standard in mental health deployment for public safety agencies — combining human expertise with AI-driven intelligence to deliver proactive, continuous care at scale.